

WHAT IS MCHRA Public Transit?

MCHRA Public Transit is the curb-to-curb Rural Public Transit System of the Mid-Cumberland Human Resource Agency with flexible schedules to meet the needs of its riders. The service is provided by vehicles in the 12 Middle Tennessee counties.

MCHRA Public Transit provides public transportation as a not-for-profit agency.

All information is confidential.

Office Hours:
Monday through Friday
8:00 a.m. to 4:30 p.m.

Operating Hours:
Monday through Friday
6:00 a.m. to 6:00 p.m.

Mid-Cumberland Human Resource Agency
Public Transit
1101 Kermit Drive, Suite 300
Nashville, Tennessee 37217

615-331-6033
Fax 615-832-8624
www.mchratransit.org
www.mchra.com

Call your local MCHRA office for scheduling a ride or more information about services in the following counties:

Cheatham	(615) 792-7242
Dickson	(615) 446-4943
Houston	(931) 289-4118
Humphreys	(931) 296-2871
Montgomery	(931) 647-4602
Robertson	(615) 384-9335
Rutherford	(615) 890-2677
Stewart	(931) 232-6416
Sumner	(615) 452-5868
Trousdale	(615) 374-3311
Williamson	(615) 790-5791
Wilson	(615) 444-RIDE

Pursuant to the Title VI Policy and the Mid-Cumberland Human Resource Agency's policy of non-discrimination, the Transportation Program does not discriminate on the basis of race, age, sex, religion, color, disability, or national origin. Any person that believes he or she has been discriminated against should contact the Tennessee Department of Human Services, Title VI Director at (615) 741-3681.

MCHRA Public Transit

*The Rural Public Transit System
for the Mid-Cumberland Region
of Tennessee*



**MID-CUMBERLAND
HUMAN RESOURCE AGENCY**

To request this brochure in Braille or Spanish,
please call: 615-331-6033 or visit our website
www.mchratransit.org

www.mchra.com



Who can ride?

Anyone can ride! Routine service is open to the general public. MCHRA Public Transit is especially suited for senior citizens and persons with disabilities.

MCHRA Public Transit is a general public provider, equal opportunity employer, and nonprofit tax-exempt organization. Donations are tax deductible.

MCHRA Public Transit receives funds in part from the Tennessee Department of Transportation, Section 5311, Title III-B of the Older Americans Act (distributed through the Greater Nashville Regional Council), support from local counties and cities, and other purchase-of-service contracts and fares.

What is the cost of the ride?

When compared to the costs of other transportation resources, a ride with MCHRA Public Transit is a bargain! Fares range from \$2.00 to \$3.00 each way for trips in your county. Out-of-county fares are based on destination. The fare rate will be given when the reservation is made.

How can I schedule a ride?

Public rides are scheduled on a first come, first serve basis, with priority given for medical appointments. We do request 24-hour notice for in county trips and 72-hour notice for out-of-county trips; however, no notice is required. We will always try to schedule your trip if at all possible. Please call your local MCHRA office to schedule a ride. Phone numbers are located on the back of this brochure.

Please note some of our policies:

- We request 24 hours notice for in-county trips
- We request 72 hours notice for out-of-county trips
- Please be ready 30 minutes prior to scheduled pick up time
- Cancellations need to be at least 2 hours prior to scheduled pick up or charges may apply
- Drivers are not allowed to wait more than 5 minutes after arriving, because this could make our other passengers late for their appointments
- We do not allow eating, drinking, or smoking inside our vehicles
- Service animals are welcome
- Personal Care Attendants (PCAs) are welcome for those needing assistance during transport